

## LESSON NOTES

# Survival Phrases S2 #11

## Business Greetings - Welcome!

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# 11

## KANJI

1. いらっしゃいませ。
2. いらっしゃい。
3. ありがとうございます。

## KANA

1. いらっしゃいませ。
2. いらっしゃい。
3. ありがとうございます。

## ROMANIZATION

1. Irasshaimase.
2. Irasshai.
3. Arigatō gozaimashita.

## ENGLISH

1. Welcome to our store.
2. Welcome. (shorter, casual form)

CONT'D OVER

3. Thank you very much (for having shopped here.)

## VOCABULARY

Kanji	Kana	Romaji	English
いらっしゃいませ。	いらっしゃいませ。	Irasshaimase.	Hello. Welcome. May I help you?
ありがとうございます。 しました。	ありがとうございます。 しました。	Arigatō gozaimashita.	Thank you.
いらっしゃい。	いらっしゃい。	Irasshai.	Hello. Welcome. Come on in.

## SAMPLE SENTENCES

<p>いらっしゃいませ。ご注文は何になさいますか。 <i>Irasshaimase. Go-chūmon wa nani ni nasaimasu ka.</i></p> <p>May I help you? What would you like to order?</p>	<p>本日はご来店ありがとうございます。 <i>Honjitsu wa go-raiten arigatō gozaimashita.</i></p> <p>Thank you for visiting us today.(at shop)</p>
<p>こんばんは。いらっしゃいませ。 <i>Konbanwa. Irasshaimase.</i></p> <p>Good evening. May I help you?</p>	

## GRAMMAR

### Language Tip

**いらっしゃいませ** (*irasshaimase*) is a very common phrase used in greeting customers in stores or restaurants. **いらっしゃい** (*irasshai*) in **いらっしゃいませ** (*irasshaimase*) is the stem of *masu*-form of **いらっしゃる** (*irassharu*), which means "to come" (来る, *kuru*) in the

honorific form. And *ませ*(*mase*) is attached to the end of imperative sentences or greetings to say it in a polite way or with respect.

In most cases, the store clerks say this as you walk into the establishment. The employees will say it in unison. I like it because the attention makes me feel like a queen. Now, what should you do in response? You could simply nod and smile to acknowledge their attention. That would be nice. But most Japanese - either because they're shy or desensitized to this custom - will simply continue walking without acknowledging the greeting.

## CULTURAL INSIGHT

### Entering and Leaving Shops and Restaurants

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#### Tip #1

When you leave an establishment, the store clerks will say, *Arigatō gozaimashita*, which means "Thank you very much." in the past tense. So it means, "Thank you for having shopped here." They may also add long sentences effectively meaning, "Please come again," or "We look forward to seeing you again." One thing they won't say is, "Have a nice day." It's just not the Japanese custom to say that to customers.